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## Project Engineer

VC3 is seeking a **Project Engineer** to work with our Memphis team to serve our growing client base. The Project Engineer works to provide technical expertise, client on-boarding, and pre-sales support to projects across a wide scope of clients, with an extensive array of technical environments and within our cloud. This position will allow you to work alongside some of the most talented engineers in the Southeast and afford you the opportunity to grow with a stable managed services provider that has a 25-year history of providing a full range of IT solutions and is continuing to expand its territory.

VC3, Inc.

### **Job Location**

57 Germantown Court, Suite 201,  
38018, Memphis, TN

### **Date posted**

May 10, 2020

### **Here's what we need from you:**

- High School diploma required; associate's or bachelor's degree preferred
- 2+ years of experience in information system design, installation, configuration, troubleshooting, maintenance and documentation; office automation/productivity applications specification, installation, operation, and maintenance
- Strong knowledge of current IT concepts, issues, practices, methodologies, and trends
- Good problem solving and decision making skills; ability to understand and analyze complex issues
- Must be passionate about technology and delivering the highest level of customer service
- Self-motivated, detail orientated, highly organized and able to handle a variety of tasks and responsibilities in an efficient manner with a high level of quality
- Ability to communicate effectively with customers, vendors, and peers; ability to communicate technical concepts to non-technical audiences
- Desire to make a difference!

### **These are the technical skills that you will need to have:**

- Knowledge of Microsoft server and client operating systems (Server OS: 2008, 2012 and 2016; Client OS: Vista, and Windows 7, 8 and 10)
- Knowledge of Microsoft Active Directory infrastructure and maintenance
- VMware ESX server experience
- Installation, upgrade, and maintenance of Microsoft Exchange 2010 / 2013 / 2016
- Knowledge of cloud services such as Office 365, Azure, Google Apps and Amazon Web Services
- General understanding of internet protocols including DNS, SMTP, POP3, IMAP
- Basic TCP/IP troubleshooting knowledge
- Installation and troubleshooting of desktop client applications including Microsoft Office Suite and various antivirus clients
- Installation, configuration and maintenance of enterprise backup solutions
- Understanding of Client and Server hardware configurations including redundancy and RAID architectures

**The following aren't required, but are highly desirable:**

- Pre-sales experience
- Citrix experience
- Hyper-V experience
- Microsoft SQL server administration experience
- Experience with Storage Area Networks (iSCSI/Fiber Channel)
- Familiarity with router and switch configuration, operation, and maintenance, routing protocols, TCP/IP, network management, network analysis, and network security

**And, here is some additional info you will want to know:**

- Travel Requirements: 20% or less overnight
- Work Schedule: some scheduled work after hours and on weekends
- Applicant selected will be subject to a criminal, credit, and department of motor vehicles background checks and must meet eligibility requirements for access to classified information
- VC3 offers a great benefits package, including 401k matching

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