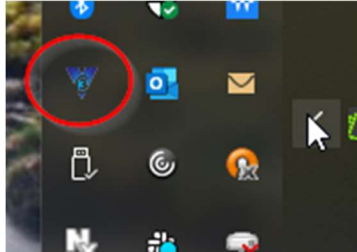
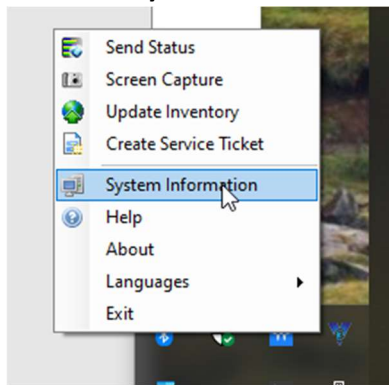


Find the computer name: For support to assist you they will need your computer name to connect to your device. There are a few ways to find your computer name. The two quickest are below

1. By using the VC3 Mgmt icon:
 - a. Look for the blue and purple **V** in the lower right-hand corner of the screen. You may need to click on the arrow to view all the items.

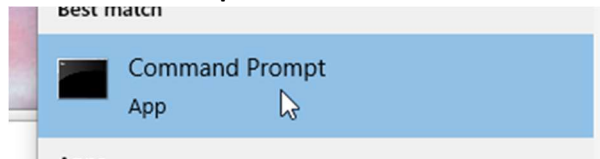


- b. Click on the **V** and select **System Information**.



- c. The window that opens will have all the information about your computer. Look for the line that says **Computer Name** and give that to the VC3 support technician.

2. By using command line:
 - a. Click on start and type **cmd**.
 - b. Click on **Command Prompt**



- c. A command prompt window will open. Type the following and hit enter: **hostname**
 - d. The output will be the computer name similar to the example below.

```
Command Prompt
Microsoft Windows [Version 10.0.18363.778]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\>hostname
DESKTOP-Q3753I0

C:\Users\>
```

In this example, the computer name is **DESKTOP-Q3753I0**.